Smiley Box System

Smiley Box is an online customer evaluation system. The System gives channel to the customer to evaluate the service that has been given by the library. The evaluation system is using simley images as the level of the evaluation. The user can fill their evaluation by accessing the library webpage http://aplikasi.kelantanlibrary.gov.my/kkp/ or by using OR code with their smartphone. The image and the QR code will be located at the bookshelf in the library. Through the system, the user can give their feedback about the service of the library and the library management will take action to improve the library service in the future.

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