RDMS Reference Desk Management System

ACHIEVEMENTS:

UTC:
1) ICC UiTM Mini Convention 2015 (ICT Innovation Award & Gold Award)
2) ICC UiTM Convention 2015, Langkawi (Silver Award)

REGIONAL:
3) ICC Mini Convention Team Excellence Southern Region 2016, Melaka (Gold Award)
4) ICC Convention Team Excellence Southern Region 2016, Johor Bahru (Gold Award)

NATIONAL:
5) Ministry of Higher Education Innovation Award (AUPT) 2015 (Participant)
6) Annual Productivity & Innovation Conference and Exposition (APIC) 2016, Putrajaya
   (Top Ten Best Group Award for Public Sector & Gold Award 3 Stars)

INTERNATIONAL:
7) International Convention on Quality Control Circles (ICQCC) 2017, Manila, Philippines (Gold Award)

PROJECT DESCRIPTION

Reference Desk Management System (RDMS) is an in-house web-based system, the ultimate solution for statistical generation. This system is based on user-friendly focus, and latest features. Patent: In progress

FEATURES

RDMS consist of 5 modules (registration, charting, reporting, user management and staff on duty)

Interfaces:
- Data recording
- Information update
- Reports printing
- View of daily transactions
- View of data usage by chart (daily, monthly and yearly)
- View of categories of reference statistic
- Monthly schedule

COMMERCIALISE POTENTIALS...

Can be used in all organizations, institutions or agencies that generate statistics and handle a huge number of data locally and abroad

NOVELTY

- Report generation - Time for report generation is less than 5 minutes
- Report retrieving - Retrieved at anywhere, anyone & anytime
- Paperless - Optimized the resources as papers are no longer used for recording the data
- Less cost - In-house development
- Support high customer satisfaction index

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